

24 July 2012

Mr D Steyn  
Kwelanga Training

## **EMOTIONALLY INTELLIGENT LEADERSHIP - KWELANGA TRAINING PROGRAMME**

Our Senior Management team recently attended the above mentioned two day development programme. I'd like to extend both my gratitude and compliments to Kwelanga for an exceptionally insightful course.


Firstly, the course content was well designed. It provided for a combination of both theory around Emotional Intelligence, as well as an opportunity to explore and reflect upon the practical aspects of EI.

The material covered was thought provoking and provided an opportunity for each individual manager to gain deeper insight to their personal management styles, the impact of such on the management of their teams and the capability and confidence to better handle themselves in their people dealings in the future.

Secondly, the programme facilitator was professional, well versed on the topic and astute in her ability to orchestrate debate and discussion, thereby enhancing the learning experience. Having gained a prior understanding of our organisation's desired learning outcomes, the facilitator was able to steer discussion around pertinent issues.

Kwelanga are a professional training and development partner to our organisation and I would not hesitate in recommending Kwelanga or this particular programme to any organisation that is eager to equip their management to function more effectively in both their personal and organisational lives.

Yours sincerely



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