

Inland Region

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18 August 2015

Attention: Daniel Steyn
Kwelanga Training

Re: Customer Service Training Feedback

My team of Contact Centre Agents recently underwent Customer Service Training provided by Kwelanga Training. The training was brilliantly executed, practical and informative. In addition, the training material was well organised.

I wish Kwelanga Training continued well-earned success and look forward to many training engagements with you. Thank you again for a job well done.

I would confidently recommend Kwelanga Training to other departments within Bidvest Waltons and the Bidvest Group.

Kind Regards

A handwritten signature in black ink, appearing to read "Marian Claite", written over a circular stamp or watermark.

Marian Claite

Regional Contact Centre Manager