



Kwelanga Training

Company Introduction

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"Education is the most powerful weapon which you can use to change the world." - Nelson Mandela

Agenda

- Vendor Introduction
- Training Approach
 - Delivery Options
 - Added Value Items
- Accreditation & BEE
- Closing

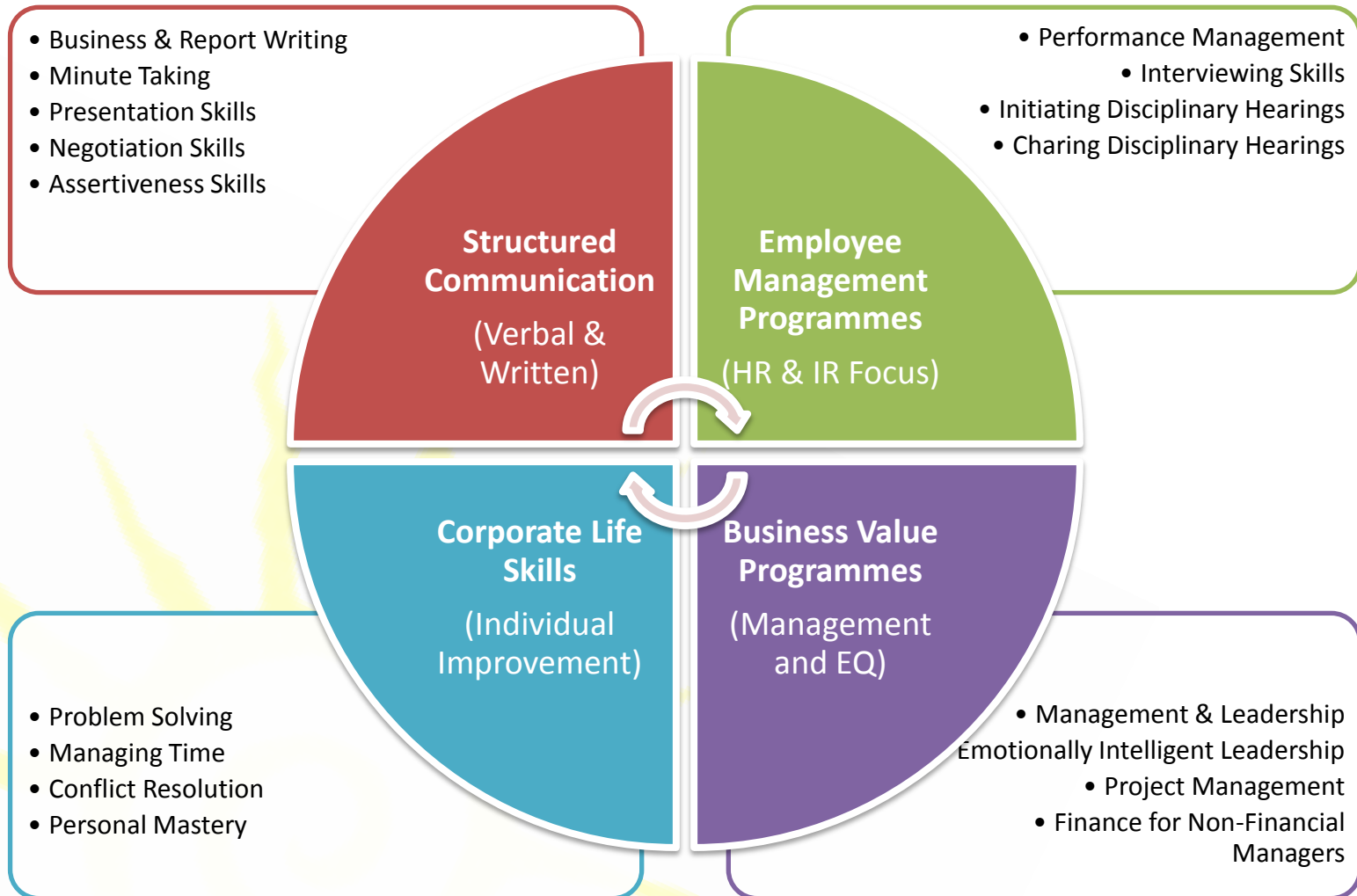
Vendor Introduction

KWELANGA TRAINING

Who Are We?

- 'Kwelanga – from the Sun' is a warm, vibrant, energy driven organisation in the service industry proudly managed by a professional team of people, experts in the field of learning and development.
- Kwelanga Training provides business skills courses specialising in Corporate and Government Training nationally with training venues in Pretoria, Sandton, Durban and Cape Town.
- We provide training solutions for Office Professionals in the fields of:
 - Structured Communication
 - Business Value Programmes
 - Corporate Life Skills
 - Employee Management Programmes

Course Portfolio



Training Approach

WHAT MAKES US DIFFERENT?

Training Approach

- We aim to make the learning experience a memorable one for all who attend, whilst still delivering a high quality product and return on investment for our clients.
- Two delivery options
 - Standard Training Package
 - Return On Expectation Training Package

Training Approach

- The primary objective of our training is to ensure that the knowledge acquired is applied successfully, adding real value and making a visible difference to work performance.
- Our expert trainers challenge delegates encouraging active participation through:
 - Role-plays
 - Break-away sessions
 - Relevant business exercises
 - Demonstrations
 - Questionnaires
 - Discussion activities
 - Case Studies

Training Approach – Standard Option

- Course Facilitation by SME
- NQF Aligned Manuals
- Individual Certificates
- Attendance Register & Evaluation Forms
- Name Cards
- Pens
- Group Post Course Report
- **“Contact the Coach”** – Unlimited Post Course Support (email and telephonic)

Training Approach – ROE Options

- FRAMED Individual Certificates
- Electronic “Toolbox”
- Pre & Post Course Evaluation
- Comprehensive ROI Report
- 30 Day Action Plan
- Interval Learning Post Course Programme



What Makes Us Different?

- The Electronic Toolbox
 - Delegates receive a UNIQUE post course electronic “toolbox” containing resources specific to the training intervention they have attended to aid transfer of skills into the workplace.



What Makes Us Different?

- **Pre and Post course Evaluation**
 - UNIQUE on-line evaluation tool providing measurable training solutions offering return on investment in the workplace.
- **Interval Re-enforcement Post Course Learning**
 - Through technology provided by AXONIFY, we are able to extend the learning experience past the class room session, giving learners the opportunity to complete post course e-learning modules and questionnaires. Thus re-enforcing the knowledge transferred during the training,

What Makes Us Different?

- **Contact the Coach**

- Post course support to assist delegates implement the new skills acquired providing ongoing assistance and reinforcement. “Contact the Coach” via email or telephonically

- **Group Post Course Report**

- Report will cover course facilitator’s:
 - Observation
 - Feedback
 - Motivation
 - Team dynamics
 - Attitude of delegates
 - Suggestions and strategies for development
 - Recommendations



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ACCREDITATION & BEE

Accreditation



- Accredited as a Provider of Education and Training with the Services Seta, accreditation number 2211.
- KWELANGA Training has achieved 125% BEE recognition, level 2.



Closing

- The primary objective of our training is to ensure that the knowledge acquired is applied successfully, adding real value and make a visible difference to work performance in the business environment.
- Our team of expert trainers challenge delegates through role-plays, relevant business exercises, group interaction and individual participation.
- Learners are kept focused and the knowledge gained is constantly reinforced. We continually monitor delegates during training ensuring they understand concepts that have been demonstrated.

Questions & Answers

- I'd like to invite you now, to ask any questions relating to the presentation that might not have been covered to your liking, or for clarity purposes.

